

## Warranty Terms of Proplast Fahrzeugbeleuchtung GmbH

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- §1** In accordance with the following rules, we accept justified warranty claims asserted by our customers on all parts in our delivery programme as a rule if they are submitted to us in writing within one year of delivery of our product. Claims submitted to us after this period of time shall be excluded from the warranty. The precondition for a claim to be accepted is that the assembly work was properly performed by a specialised company and in accordance with the assembly instructions provided by Proplast Fahrzeugbeleuchtung GmbH.
- §2** Proplast shall not accept any kind of claim for mechanical destruction (e.g. breaking of light cover or housing). Claims connected with defects in wear parts (e.g. bulbs, plugs/sockets ISO 1185/3731) or their repair costs or due to such defects shall also be ruled out. Claims associated with defects that are due to material flaws, material fatigue or to the fact that our product or individual parts of it were exposed to unusual or unauthorised physical, chemical, mechanical or other impacts as described in the product information (e.g. acids, bases, temperatures outside of the range of minus 30°C to plus 65°C, chemical detergents or their consequences, ultraviolet radiation beyond what is set forth in the Ultraviolet Guidelines ISO 4892T2) shall also be ruled out.
- §3** Claims in connection with defects in parts that we purchased ourselves may be asserted against us only to the extent that we can assert such against our suppliers. In such cases, we are authorised to definitively refuse involvement by assigning our claims against our supplier.
- §4** Furthermore, no claims may be asserted if our items are combined with other parts, if the cabling itself or its completion, particularly the sealing and its testing, was not handled by a specialist.
- §5** The decision whether an exchange or a repair should take place shall be made by Proplast Fahrzeugbeleuchtung GmbH. The labour costs incurred in the event of a decision in favour of a repair shall be compensated to the absolutely necessary extent according to the remuneration list; this shall not exceed the standard extent, however.
- §6** Claims going beyond the claims specified in these warranty terms, particularly damage compensation claims such as downtime costs, lost profits, consequential damage or property damage of any kind shall not be compensated as a rule.
- §7** In any case, claims of any kind may only be asserted if the defective old parts are provided and a preliminary report in writing or picture of the damage is provided. We will reach a decision only after the receipt and checking of these parts

## Remuneration list:

1. Proplast Fahrzeugbeleuchtung GmbH shall reimburse solely a general hourly rate of no more than € 55.00 net per hour for performed and documented working hours.
2. Downtime costs and other costs of any kind shall not be reimbursed by Proplast Fahrzeugbeleuchtung.
3. Preparatory work is included in the working hours list below
4. Time balance list:

Per replaced part: Max. working hours per part in hours:

➤ Sidemarker lamp (SML) incl. P&R/P2G system	0.25 hrs.
➤ SML lens, bulb or LED	0.10 hrs.
➤ Position lamp, white or red, incl. P&R/P2G system	0.25 hrs.
➤ Lens, white/red, bulb or LED	0.10 hrs.
➤ Replacing end outline marker lamps, rear (per lamp)	
➤ incl. P2G system	0.10 hrs.
➤ Replacing end outline marker lamp, rear (per lamp)	
➤ Only the bulb lamps	0.25 hrs.
➤ Rear/Registration plate lamp, incl. P&R/P2G system	0.10 hrs.
➤ Rear/Registration plate lamp, bulb	0.25 hrs.
➤ Combination rear lamps with 7-pole connector	0.10 hrs.
➤ Combination rear lamps with PG screw	0.25 hrs.
➤ Combination rear lamp, bulb 7-8 wire	0.35 hrs.
➤ Plug or socket (7-pole) ISO 3731 or 1185	0.15 hrs.
➤ Plug or socket (15-pole) ISO 12098	0.35 hrs.
➤ P&R/P2G flat cable repair with repair kit	0.25 hrs.
➤ Replacing a flying connection in the cable (2-pole)	0.25 hrs.
➤ Replacing a flying connection in the cable (8-pole)	0.35 hrs.
➤ Replacing a flying connection in the cable	0.50 hrs.
➤ Bayonet system (16-pole)	
➤ Junction box front	0.50 hrs.
➤ Junction box rear	0.50 hrs.

**The amounts of time listed above are binding for your complaint bills.**